Shepherds Friendly®

Stocks and Shares ISA - Medium-Low Risk Fund

Key Information Document

This document provides you with key information about this investment product. It is not marketing material. The information here is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

Product

Shepherds Friendly "Stocks and Shares Individual Savings Account (ISA)". For this Stocks and Shares ISA, there are five Funds available as links; this Key Information Document has been produced for the second lowest risk of those Funds, so we call this the Medium-Low Risk Fund. The product is manufactured by the Shepherds Friendly Society Limited ("we" or "us") and from this point on we call it our ISA. Visit **shepherdsfriendly.co.uk** or call us on **0800 526 249** for further information.

We are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. This document was produced on 1st December 2025.

You are about to purchase a product that is not simple and may be difficult to understand.

What is this product?

Type

Our ISA is an insurance-linked Stocks and Shares individual savings account (ISA). This Medium-Low Risk Fund is based on the Royal London Global Multi-Asset Portfolio ('GMAP') Balanced Fund (the "Fund"). You will not have a direct interest in the Fund, but will hold units in our ISA – any money payable to you will depend on the number of units you hold.

Objectives

The Fund's investment objective is to achieve capital growth over the medium-term, which should be considered as a period of three to five years, by predominantly (ie at least 80%) investing in a range of different asset classes including (but not limited to) shares and bonds through investment in Collective Investment Schemes (CIS). This Fund aims to achieve a low to medium level of risk and return. The Fund is actively managed.

Type of retail investor

This ISA with the Medium-Low Risk Fund choice is suitable for anyone who has some knowledge of investment, who wants to save tax efficiently and is prepared to accept a low to moderate level of risk because you may not get back everything you have invested. You should be prepared to invest for at least five years.

You must be eligible for an individual savings account (ISA) under ISA rules which means that you must be 18 or over, and resident in the UK or a Crown employee (or their spouse/partner). You cannot have an ISA in joint names.

You can pay in in one or more lump sums, or you can pay in a regular amount each month or a mixture of both but you must not exceed the annual ISA allowance. Any money you take out will mean your plan is worth less.

Insurance benefits

If you die while you hold the product, 101% of the value of your units will be paid to your estate.

Term

There is no minimum or maximum term but you should be prepared to hold your ISA for at least five years.

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What are the risks and what could I get in return?

Summary Risk Indicator (SRI)

The Summary Risk Indicator assumes you keep the product for five years. The actual risk can vary significantly if you cash in at an early stage and you may get back less.

The Summary Risk Indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or becausewe are not able to pay you.

We have classified this product as 4 out of 7, which is a medium risk class. This product does not include any protection from future market performance so you could lose some or all of your investment. If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see the section "What happens if Shepherds Friendly Society is unable to pay out?").

The tax legislation of the UK may affect the actual payout; while you will not be subject to income tax or capital gains tax if you keep within the ISA Regulations, if you don't do so you may be subject to tax.

Performance

What could affect my return positively?

Strong performance of the global equity markets would likely lead to a positive outcome for plan holders. An improvement in credit ratings would lead to a lower risk of default, increasing the value of credit-based investments.

What could affect my return negatively?

Poor economic conditions, including a recession, would impact share prices negatively, causing a fall in the value of global equities. A deterioration in credit ratings would lead to a higher risk of default, lessening the value of credit-based investments.

What might I get back in severely adverse conditions?

Under severe adverse conditions, the value of your investment may substantially fall. The maximum loss on your plan is your entire investment.

What happens if Shepherds Friendly Society is unable to pay out?

If we are unable to meet our liabilities, compensation may be payable by the Financial Services Compensation Scheme ("FSCS"). Further information on the FSCS is available from the Financial Services Compensation Scheme on **020 7892 7300**. (As this is a contract of life insurance, you may be able to claim up to 100% of the value of your ISA but this will not cover investment losses – your claim may be for less than you have paid in).

(You will not have a direct interest in the Fund and so may not be able to make any claim direct against it or its investment manager).

What are the costs?

The Reduction in Yield (RIY) is a term we use to explain what effect the total costs you pay could have on what you might get back. The tables on the next page provide an example of this. They include any extra costs you might pay for cashing in early. These are just estimates and could change in the future.

The example on the next page is for someone who invests £10,000 at the start. The figures shown include all the costs of the plan itself. However, it doesn't include any costs for financial advisers, if you choose to use one.

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Table 1: Cost over time

The person selling you or advising you about this plan may charge you other costs. If so, this person will provide you with information about these costs, and show you the impact that all costs will have on your investment over time.

Premium £10,000	If you wish to cash in after 1 year	If you wish to cash in after 3 years	If you wish to cash in after 5 years
Total costs	£75.13	£225.62	£376.47
Impact on return per year (RIY)	0.75%	0.75%	0.75%

Table 2: Different types of costs

This shows all the different costs and what effect they might have each year on the money you get back.

This table shows the impact on return per year			
One-off costs	Entry costs Impact on Return (RIY) per year	0%	The effect of costs you pay at the start of your investment.
	Exit costs Impact on Return (RIY)	0%	The effect of costs when closing and withdrawing your investment.
Ongoing costs	Annual Management Charge (AMC)	0.75%	We apply an AMC to this ISA. This covers all fee charges and expenses. Instead of taking it all at once, we share it out over a year and deduct a small amount each day.
Incidental costs	Performance costs	0%	There are no performance or any other costs.

How long should I hold the plan and can I take money out early?

This is a medium- to long-term investment and we recommend holding it for at least five years. However, you are free to take out some or all of your money before then, though there is a greater risk that you will not get back what you have paid in (This is not a flexible ISA so if you take out money, you cannot replace it within the same tax year without it counting towards your annual ISA allowance).

You can cancel your ISA within 30 days of opening your plan. This is called the 'cooling off period' and allows you to change your mind. If you close your ISA within this time, the amount you get back will be based on the price on the next available trading window after your request has been processed. This means you may get back less than your initial investment.

How can I complain?

If you want to make a complaint, please contact us by letter, phone or email. Write to: Member Services, Shepherds Friendly Society, Haw Bank House, High Street, Cheadle, Cheshire SK8 1AL. Or phone: **0800 526 249**. Or email: **complaints@shepherdsfriendly.co.uk**

You can read about how we handle complaints on our website: **shepherdsfriendly.co.uk/help-and-support**

Other relevant information

Tax laws could change in the future, and this could affect your plan. It might mean you get less when you take out your money. Or it might increase the personal tax you pay.

By law, each year we publish a Solvency and Financial Condition Report (SFCR), as well as our Annual Reports and Accounts. You can find these at: **shepherdsfriendly.co.uk/about/reports-and-accounts**

Our 'Guide to Unit-Linked Investing' which describes how we manage products like these is at: **shepherdsfriendly.co.uk/investments/isa/stocks-and-shares-isa**

Further information on our ISA including our 'Important Information Guide' with the Terms and Conditions is available at: **shepherdsfriendly.co.uk/investments/isa/stocks-and-shares-isa**

The 'Fund Fact Sheet' for the Fund can be seen on our website: **shepherdsfriendly.co.uk/investments/isa/stocks-and-shares-isa**

We will not advise you about this product. You must ensure that you understand the product and that it meets your needs. If you need advice, you should consult an independent financial adviser who is authorised and regulated by the Financial Conduct Authority.